

y love of beautiful textiles led me to build a rock-solid global reputation in the home goods industry. For more than three decade my company, Orchids has designed, manufactured and supplied to major retailers and wholesalers for the home internationally.

Today I have realized a career-long dream of creating the ultimate lifestyle brand to share my vision of "Orchids Lux Home". We have gathered some of the most talented, well-known designers and lifestyle experts to complete that dream. Orchids Lux Home presents an ongoing and an ever- growing collection of textiles and furniture that would add luxury, comfort, and style to a home.

My commitment to our clients is that, our goods would continue to be exceptional in quality and elegantly sophisticated.

Deepa R Jain President, Orchids Lux Home Orchids America LLC



















































































Timeless linen fabric and gorgeous two layers of contrast ruffles gives the Solana duvet cover and shams, a heirloom quality. Woven from the world's finest European flax, our linen bedding is prewashed for incredible softness which gets better with time. Lightly textured and cool to the touch, this natural-fibre fabric is prized for its durability, breathability, and lived-in look.

A - Solana Duvet Cover & Shams - French Blue

B - Merida Pillow Cases - White











WESTPORT BEIGE

Our Westport duvet cover and shams collection is all about the finest details. We have considered multi aspects of design and quality using the high-quality European linen to the intricately stitched embroidery to make it luxurious and incredibly soft. Our yarn-dyed and woven linen stripe border is complimenting the embroidery.

100% EUROPEAN LINEN MACHINE WASHABLE

A - Westport Duvet Cover & Shams - Beige

PRODUCTION OF THE PROPERTY.

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B - Merida Pillow Cases - Beige



























































































Our Oscar quilt and shams are a great layering for all seasons. This lightweight cotton sateen reversible collection has a beautiful smooth texture and hand feel. The overall style is understated yet elegant for easy versatility. And thanks to the natural breathability of cotton, it is perfect during the summer and also keeps one pleasantly warm when the temperature drops. Specially washed for a wonderfully relaxed feel, it get a softer with time.

100% COTTON SATEEN 300 T MACHINE WASHABLE

A - Oscar Quilt & Shams - Champagne

B - Bronte Shams - Graphite





































Our Avalon coverlet and shams are a great layering for all seasons. This lightweight cool comfort, 400 thread count sateen weave LYOCELL, is a solid reversible coverlet and is a perfect addition to your bedroom. It's a new age fabric woven in harmony with nature, whose unique structure creates an optimal skin climate. The overall styles understated yet elegant, for easy versatility. The natural breathability of LYOCELL, keeps it does during the summer and keeps you pleasantly warms when the temperature drops. Lyocell is a sustainably sourced fibre that uses 11 times less water as compared to cotton and also is a natural regulator of temperature. STANDARD 100 by OEKO-TEX® Certified

- A Avalon Coverlet & Shams Beige
- B Bronte Shams Graphite
- C Tivoli Deco Pillow Beige



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PANEL BED SKIRTHAMILTON







100% COTTON SATEEN 610 TC | MACHINE WASHABLE

PANEL BED SKIRTRUFFLE









PANEL BED SKIRTZURICH







100% EUROPEAN LINEN | MACHINE WASHABLE

ORCHIDS LUX HOME

Ordering

Orchids America LLC (dba Orchids Lux Home) is a wholesale company that sells business-to-business. All customers are required by law to supply a state sales tax certificate unless exempted by the customer's state law.

By placing an order, the customer agrees to Orchids America LLC Terms and Conditions (https://partners.orchidsluxhome.com/pages/terms-of-use). Orders can be placed via:

- o Our website https://partners.orchidsluxhome.com
- Customer service
 - 1. Open Central time 10am 5.30pm Mon Friday.
 - Toll free + 1 888-278-3682
 - 3. Email: support@orchidsamerica.us
- o Sales Representative: https://partners.orchidsluxhome.com/sales-reps

PRICING

All pricing is determined by the qualification of the customer as Stocking Dealer or Designer Wholesale.

- Stocking Dealer Retailers with a store-front location or design firms in a commercial delivery area can qua
- Designer Wholesale Designer pricing is for designers who are non-stocking designers, and/or not employee
- Items are billed at prices in effect at the time of order.
- All prices are subject to change without notice.

Minimum Order Value			
Client	First Order	Re- order	
Stocking Dealer	\$1800	\$300	
Designer Wholesale	\$300	\$300	
An upcharge of \$25 will be applicable on any Order below \$300			

Payments

- We accept Credit cards, Checks, Wire transfers, and ACH.
- 100% Payment before dispatch

CANCELLATIONS/ORDER CHANGES

- Cancellation of backorders by the customer must be done in writing.
- Calling in or requesting a change or cancellation does not guarantee your order can be changed or canceled as it may have already been picked up or shipped

SHIPPING

- Order Processing time 5-7 business days o Trade fairs 14 business days o Items on Backorder - will be informed by email.
 - Orchids America will ship your order via FedEx ground or Local carrier and reserves the sole and exclusive right to determine the carrier to be used on any shipment.
 - Special delivery instructions must be provided at the time of ordering. Signature service required or not.
 - Any ancillary charges incurred from the freight carrier will be the responsibility of the buyer. Orchids America LLC maintains the right to send secondary invoices for charges determined by the delivering carrier.
 - If you have your own account with a carrier, provide us this information at the time of ordering and we will book with your designated carrier. But it will involve a handling fee of 2% of the order value or an amount of \$10. (Whichever is higher).
 - Shipping Rates (except Alaska, Puerto Rico, and Territories of the US)

TERMS & CONDITIONS

	Order Value	Shipping
	Less then \$100	\$20
	\$100-199	\$25
	\$200-299	\$30
	\$300 & over	12% of Order Value
a. Shipping takes place from Humble, Texas 77338 and Lancaster, Texas 75261		

- Shipping costs for bulky products such as Decorative Pillows (which come filled), Pillow Inserts, Duvet Inserts, and Metal Beds will be quoted and charged on dispatch.

RETURNS

- Returns within 30 days of placing your order.
 - o Shipping costs to and fro will be borne by the customer.
 - o Include a \$25 restocking Fee
- Returns after 30 days of placing your order.
 - o Shipping costs to and fro will be borne by the customer.
 - o Include a 20% restocking fee.
- All returns, adjustments, deductions, or chargebacks must be approved by Orchids America LLC. A customer service representative will contact you within 3 working days once your return request has been submitted.
- Refunds will not be issued on returns that are never received.
 - We highly recommend that you insure all return shipments and send the shipment tracking number to support@orchidsamerica.us.
- Returned items must be received completely unassembled and unused, in their original condition and packaging, complete with all materials. Refunds will be issued once we have received the item and it has been determined to be in like-new condition. In the event an item is returned in a condition where it cannot be resold (received damaged or modified from its original packaging/state), you will be charged the full value of the merchandise.
- Sample Sale
 - o Any items product on sample sale
 - Are not refundable.
 - Shams/ Quilts/Coverlets might not coordinate or color match as they might have been manufactured in different batches.

Product Warranty

We offer 1-year limited warranty against workmanship defects, as follows:

- We will guarantee against any bedding product quality issues for one year by repairing or replacing the defective product. If your item has to be replaces within that year, the replacement item will continue on the original one-year warranty.
- The warranty does not cover staining, discoloration, or abuse of product.

DAMAGE CLAIMS

Upon arrival, your order should immediately be checked for any discrepancies or damage. If you receive a shipment with obvious freight damage, claims must be reported to the driver upon delivery. Note the damage on the bill of lading, and take a photo, as this will expedite the resolution of your claim with Orchids America LLC. If you sign for the shipment without reporting any damage, you are responsible for all damages.

Orchids America LLC strives to provide our clients with high-quality merchandise shipped with carrierapproved materials. We understand damages and defects may occur and we apologize for the inconvenience. Claims must be reported to Orchids America LLC within seven (7) days of delivery.

o Photos of the damage and of any noticeable damage to the inner/outer packaging or boxes are mandatory for claims to be processed. Email item #, quantity, and a description of the damage to Customer Service. All original boxes and packing material must be retained to have your damage claim processed.



ORCHIDS LUX HOME

VISIT OUR WEBSITE "HTTPS://PARTNERS.ORCHIDSLUXHOME.COM"

Shop Online With ease and comfort, anytime & anywhere

LOGIN/REGISTER

SELECT YOUR PRODUCTS

ADD TO CART

PAY \$







GET YOUR ORDER COPY

DELIVERY TO YOUR DOORSTEP

ORDER ASSITANCE

CHECK OUT!





For order tracking or query contact support@orchidsamerica.us

Thank you for shopping with us.

Corporate office address

Orchids Lux Home 2000 N Stemmons Freeway The Gallery IHDC Ste 1D202 GL 110 Dallas Texas 75207

Phone: 469-680-3805 Fax: 214-506-1151 Toll Free: 1-888-278-3682 https://partners.orchidsluxhome.com

For the new registration process

- > Please go to this link https://partners.orchidsluxhome.com/create-a-trade-account/
- > Fill out the form, acknowledge the form submit Your Trade account is set!
- > Customer service responds Your registration has been approved.
- You can now login to the website to view the products and our online catalogs, and place your order.
- > Please do not hesitate to reach out should you require any further assistance.

Showrooms

Atlanta | Dallas Las Vegas | High Point

Orders

support@orchidsamerica.us Toll Free: 1-888-278-3682 https://partners.orchidsluxhome.com

